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Your MSU App - Rave Alerts, Guardian Safety App and E-TIPS

Montclair State University continues to be a leader amongst higher education institutions in utilizing mobile technology for students to assist them in all aspects of campus life. Through our partnership with Rave Mobile Safety, we provide safety, academic and auxiliary applications through use of the voice, text and data capabilities of today's wireless carriers.

Here is an overview of the Rave applications:

MSU Alerts - Rave Alerts is the primary mobile communications tool at Montclair State University that notifies the campus community in emergency situations, as well as other vital scenarios that might impact the campus. You are automatically registered through your MSU email address and you can add your mobile phone to Your MSU App at any time. All broadcast alerts for situations including school closings, power outages, security threats, weather hazards, evacuations, and natural disasters will be texted to your phone or your preferred email address, or both.

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Guardian Registration

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University Police recommends that your status should contain the following information:

Where you are currently located

Your destination

Your residence hall and room number (if applicable)

Your vehicle make/model and license plate number (if applicable)

The person you're going to see, class you're going to attend or parking lot to which you are walking, and a brief description of the clothing you're wearing

If you have any pre-existing medical conditions, you can leave that information as well.

A timer is now activated and University Police personnel are notified that a passive case has been

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It is important to note that University Police are **NEVER** able to obtain your location or profile information unless you are utilizing the panic call or your timer has expired.

Panic Call

If you need immediate assistance you may click on the 'Call' icon from within the 'Emergencies' icon. University Police personnel are immediately notified that you are in urgent need of assistance. The **Panic Call** can be initiated with or without a timer being activated. At the same time that the University Police personnel receive the **Panic Call**, an active case opens on the Rave Guardian Console that is monitored by University Police personnel. The active case displays your safety profile and geographic location.

Important Note! Your timer will expire and University Police personnel will be notified even if your phone is turned off!

You are now ready to use Guardian, and make your campus

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